



# **DURANTS SCHOOL – POLICY DOCUMENT**

## **Parents & Visitors Code of Conduct**

**November 2025**

*Reviewed & updated: November 2025 (Rachel Carli)*

*Next review date: November 2028*

**RATIONALE:**

At Durants we are very fortunate to have supportive and friendly parents. Our parents recognise that educating pupils is a process that involves a close partnership between home and school, and understand the importance of a good working relationship to equip pupils and young people with the necessary skills for adulthood. For these reasons, we welcome and encourage parents/carers and all visitors to participate fully in the life of our school.

As a school Durants promotes responsibility, respect and civility in a safe learning and teaching environment. All pupils, parents, carers, visitors, teachers and staff have the right to be safe, and feel safe, in their school community.

The purpose of this document is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to flourish progress and achieve in an atmosphere of mutual understanding.

**RESPECT AND CONCERN FOR OTHERS AND THEIR RIGHTS**

We expect parents, carers and visitors to show respect and concern for others by:

- Respect and model the caring ethos of our school whenever on school premises or when communicating directly with the school.
- Understand that school staff and parents need to work together for the benefit of **all**
- Demonstrate that **all** members of the school community should be treated with tolerance and respect and therefore set a good example in their own speech, conduct and behaviour.
- Seek to clarify a pupil's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Correct own pupil's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.
- Approach the right member of school staff to help resolve any issues or concerns.
- Disturbing school staff and trying to speak to them whilst they are supervising pupils
- Breaching school security procedures, e.g. entering school gates without using the intercom system when another parents are leaving or entering
- Attempts to gain entry to any part of the school in disregard of procedure or without permission and appropriate supervision
- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school premises.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive, persistent or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, at the school on Facebook or other social sites. (see additional advice regarding Social Media). Any concerns you may have about the school must be made through the appropriate channels by speaking

## **DURANTS SCHOOL – Parents & Visitors Code of Conduct Policy**

to the class teacher, the Head teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

- The use of physical aggression towards another adult or pupil. This includes physical punishment against your own pupil on school premises.

### **INAPPROPRIATE USE OF SOCIAL MEDIA**

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Head teachers, school staff, and in some cases other parents/pupils. Durants School considers the use of social media websites being used in this way as unacceptable and not in the best interests of the pupils or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the leadership team, Head teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a pupils being educated at Durants School is found to be posting libelous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one pupil or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. Thankfully such incidents are extremely rare.

We would expect that parents would make all persons responsible for collecting pupils aware of this policy.

### **IN ORDER TO SUPPORT A PEACEFUL AND SAFE SCHOOL ENVIRONMENT, THE SCHOOL CANNOT TOLERATE:**

- Disruptive behaviour which interferes with the operation of a classroom, the office area, the outside learning area or any other part of the school grounds;
- using loud and/or offensive language or displaying temper;
- Threatening harm or the use of physical aggression towards another adult or pupil.
- Abusive or threatening emails, phone calls or social network messages;
- Smoking and consumption of alcohol or other drugs or accessing the school whilst intoxicated.

Should **any** of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even prohibit the offending adult from entering the school grounds.

We trust that parents and carers will assist our school with the implementation of this code of conduct and we thank you for your continuing support of the school.